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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Anil Kumar Annadata; Wai H. Pak; Rohit Bedi
Assignee: Siebel Systems, Inc.
Title: SYSTEM AND METHOD FOR MULTI-CHANNEL COMMUNICATION
QUEUEING
Serial No.: 09/823,590 Filed: March 31, 2001
Examiner: Unknown Group Art Unit: 2183
Docket No.: SBL0001US


Austin, Texas
January 12, 2005

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

REQUEST FOR STATUS OF APPLICATION

Sir:

Applicants hereby request a report on the status of the above-identified patent application. If a telephone call would expedite this request, please call Attorney for Applicants shown below at (512) 439-5086.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents; P. O. Box 1450; Alexandria, VA 22313-1450, on <u>January 12, 2005</u> .	
 Attorney for Applicants	<u>1/12/05</u> Date of Signature

Respectfully submitted,



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